

Withdrawal from the contract / Complaints handling

Customer Name:

Customer Address:

Phone Number:

E-mail:

Invoice number:

Date:

Reason for returning goods - cross out the ones that don't fit

Withdrawal from the contract / Complaints handling

Description of any defect:

.....

(handwritten signature)

Please return goods to address Ertea Slovakia s.r.o., Kopčianska 10, 851 01 Bratislava, Slovakia